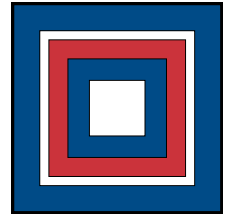




Cleveland Department of Public Health



New Public Record Request Portal

The City of Cleveland has begun testing GovQA, a new public records management system. The online portal aims to improve the efficiency of the City's records request and tracking process, while improving public transparency. GovQA allows the public to submit requests, track progress and receive email updates through the creation of an account.

The City of Cleveland and CDPH encourage requestors to create an account so they have the ability to track requests or refer back to previous requests. Requestors can still submit a paper or electronic request form to request public records, but they won't be able to monitor the status of their request.

People can access GovQA to submit requests for records from multiple City departments, including the Cleveland Department of Public Health, by going to the [Cleveland Public Records Center](#).

Public record requests can still be made anonymously through the portal but please note that if you submit an anonymous request, you will need to retain your Confirmation Number to view or pick up your documents online or at the appropriate office.

