

Department of Public Health 75 Erieview Plaza Cleveland, Ohio 44114-1839 www.clevelandhealth.org

## MHRAC Member Survey 2023: 13 out of 19 persons

- 1. How do you feel about MHRAC in general? With 1- not great, 5/6- Neutral, and 10- awesome!
  - 5 = 3
  - 6 = 2
  - 7 = 4
  - 8 = 2
  - 9 = 1
  - 10 = 1
- 2. Have you attended every full-bodied MHRAC meeting this year in 2023?
  - 8 said yes
  - 3 missed 1 or 2
  - 2 persons missed most
- 3-5. Please take time to explain why you have missed meetings or didn't want to attend...?
  - Of those who responded who missed most: they said it was due to scheduling conflicts- which may mean they view other meetings as more important.
  - Of the 2 who reported missing most- the time of the day was inconvenient for them. Everyone who said yes to attending all meetings reported no issue with the day/time.
  - Most who responded suggested a later time for meetings either 1pm or later around 4pm.
  - "As a new member, I don't feel like I understand the objective (s) of the full body meetings. The meeting often feels very quick, and I walk away with no clearer understanding of MHRAC than when I joined the meeting."
- 6. Please comment on the flow and agenda of the full body meeting: Do you like the current structure of the agenda, do you like or dislike the flow, what is working in your opinion, what could be better, or ideas and suggestions for new agenda items?
  - "MHRAC has not accomplished much so far this year. There is a lot of confusion on what the goal is for this group. I am not sure if we are currently positioned to meet the stipulations of the consent decree any time soon."
  - "I do not like or dislike the flow. However, I don't think it is working. I don't feel engaged during the full body meetings nor do I feel like I have an



## City of Cleveland Justin M. Bibb, Mayor

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understanding of the current needs of the CIT team and crisis response. It would be helpful for us to review data, trends, etc."

- "There are a few people that do all of the talking and comments in this
  meeting. It would be nice to hear from others. Also, this committee was set
  up to help the police department. Many comments are negative and do not
  offer any assistance in helping the police department."
- "I don't see us as getting anything done. We don't review significant data sets, we don't review policies, we don't make recommendations, we don't talk to public safety stakeholders, we don't receive trainings or presentations, we don't do anything to move anything forward"
- "More direct answers from CDP would enable more substantive discussion and recommendations."
- "it felt as though we are lacking some direction. And it might be helpful to hear from previous members on where they left off or things they felt worked well previously so that we can build off of the previous work."
- "It still feels somewhat new and evolving, but so far I think it's working."
- "I think the current flow and meeting structure is ok."
- "I Believe Dr. Margolius does a great job holding to meeting time frames, and generally like the way he moves the agenda along."
- 7. Would you be interested in having one, in person, meeting at the beginning of each year for 1.5 hours to discuss goals of the group, level set, and deciding on topics and tasks for 2024?"
  - 9 responded yes
  - 3 yes but didn't think it needed to be in person
  - 1 person said no
- 8. Do you have any ideas for the 2023 MHRAC annual report special data topic? or write  ${\sf NA}$ 
  - "I think the response rate of SCIT officers to mental health calls should be highlighted. It's increasing over time and evidence of improved processes."
  - 9 responded N/A
  - "I will be astounded if real data on any topic is made available to us."
- 9. Are you involved in a Subcommittee? If so, which one? (Select all that apply)
  - 3 people out of 13 were not involved in any subcommittee
  - 10 people were involved in at least 1, some were in 2, but none engaged in all
     3.



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- 10. This question asks about satisfaction with the subcommittee you are involved in:
  - Those engaged with the youth subcommittee ranged from neutral(3) to very satisfied (1)
  - Those engaged with Community Engagement ranged from neutral (3) to satisfied (4)
  - Those engaged with Training ranged from neutral (2) to very satisfied (1) and 1 person not satisfied.
  - Some Quotes:
    - o "There isn't really a clear task that we are doing for either one."
    - "The youth subcommittee has been really thoughtful in engaging interested parties. While it is off to a slow start, I am excited to see where it goes."
    - "These seem to be in the startup phases and there has not been much presented out from these subcommittees."
    - "I believe all of the meetings are informative and well thought out."
    - "It feels as though members do not have a voice and everything is decided by one person. It's almost as if things are decided outside of the meetings and we're just there to listen to what happened or Cosign it." (training)
  - Again someone had some very creative ideas but none that reflect the charge of this body.
- 11. If you can't attend every meeting or choose not to, please provide your reason why to help us understand how to improve your experience! 12. If you are not involved in a subcommittee, Why not?- or N/A:
  - Almost all said scheduling conflicts were the cause- this could mean they see other tasks as more important.
- 13. Do you think we need any more subcommittees? If you have a specific idea for a new subcommittee (whether you want to chair or not) please list them here!
  - People said data and policy
- 14. Any last minute thoughts, opinions, ideas/suggestions on MHRAC or its subcommittees for me to review!
  - "The sooner we can move on something actionable, the better, so people feel their time is worth it."
  - "I think overall we may be in need of more direction."